



Irrigation System Service Contract

919-779-9285 service@rainydaysnc.com 919-779-1425 fax

Bronze	Silver	Gold	Platinum	Included Service
✓	✓	✓	✓	COMPREHENSIVE SPRING STARTUP: Turn on main ball valve, install backflow preventer, pressurize system, check backflow preventer for leaks. Run test on each zone to check for possible leaks, proper operation, and head adjustment. Check rain sensor. Program controller for proper seasonal conditions.
✓	✓	✓	✓	WINTERIZATION: Turn off water at main ball valve, remove backflow preventer, remove water from above-ground pipes, seal pipes to prevent debris from entering. Backflow preventer is left for homeowner to store.
			✓	MAY: Comprehensive Service Visit: Run test on each zone to check for possible leaks, proper operation, and head adjustment. Check rain sensor. Program controller for proper seasonal conditions.
		✓	✓	JUNE: Comprehensive Service Visit: Run test on each zone to check for possible leaks, proper operation, and head adjustment. Check rain sensor. Program controller for proper seasonal conditions.
	✓		✓	JULY: Comprehensive Service Visit: Run test on each zone to check for possible leaks, proper operation, and head adjustment. Check rain sensor. Program controller for proper seasonal conditions.
			✓	AUGUST: Comprehensive Service Visit: Run test on each zone to check for possible leaks, proper operation, and head adjustment. Check rain sensor. Program controller for proper seasonal conditions.
		✓	✓	SEPTEMBER: Comprehensive Service Visit: Run test on each zone to check for possible leaks, proper operation, and head adjustment. Check rain sensor. Program controller for proper seasonal conditions.
			✓	OCTOBER: Comprehensive Service Visit: Run test on each zone to check for possible leaks, proper operation, and head adjustment. Check rain sensor. Program controller for proper seasonal conditions.

*******PAYMENT OPTIONS:**

BILL AT THE TIME THE SERVICE IS PERFORMED OR PREPAY ANNUALLY FOR A 5% DISCOUNT

Price Per Visit

	Bronze	Silver	Gold	Platinum
Winterization	\$95	\$95	\$95	\$95
# of Zones				
Up to 6	\$110	\$105	\$100	\$85
7 to 9	\$135	\$130	\$125	\$105
10 to 12	\$155	\$150	\$145	\$125
13 to 15	\$170	\$165	\$160	\$140
16 to 18	\$190	\$185	\$180	\$160
19 to 21	\$220	\$215	\$210	\$180
22 to 24	\$235	\$230	\$225	\$200

EXAMPLE ONE: BRONZE 8 ZONE SYSTEM

\$95.00/WINTERIZATION

\$135 FOR SPRING START UP

EXAMPLE TWO: SILVER 8 ZONE SYSTEM

\$95.00/WINTERIZATION

\$130.00 FOR SPRING START-UP

\$130.00 FOR JULY VISIT

EXAMPLE THREE: GOLD 8 ZONE SYSTEM

\$95.00 WINTERIZATION

\$125.00 FOR SPRING START-UP

\$125.00 FOR JUNE VISIT

\$125.00 FOR SEPTEMBER VISIT

**PLEASE COMPLETE ALL INFORMATION ON PAGE 2 AND RETURN TO
 RAINY DAYS, 115 SIGMA DRIVE, GARNER, N.C. OR EMAIL TO
 SERVICE@RAINYDAYSNC.COM**

Rainy Days Irrigation System Service Contract

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The purpose of our Service Contract is to offer our customers the advantage of having us automatically perform the contracted services. **This frees our customers from having to remember to call us each spring and fall.** Our Service Contract also offers the advantage of a reduced hourly labor rate on repairs, and priority scheduling for service/repairs. Our Service Contract is for both spring start-up and winterization service. In order to be under contract, you must take advantage of both services.

COMPREHENSIVE VISITS: We will mail you a postcard in February letting you know the day(s) we will be in your area. We ask that you allow one hour before and one hour after the time noted on your postcard. Example: If your postcard states 12:00, we ask that everything be left accessible from 11:00 a.m. to 1:00 p.m. For spring start-up, we request that you leave access to the controller and the backflow device that was removed during Winterization. For all other Comprehensive Visits, we must have access to the controller when we arrive. Comprehensive Visits are for the purpose of inspecting your total system, minor fine-tuning of your system for optimum efficiency, and making note of any major problems that may be present and need to be repaired. **Parts and labor will be additional to correct any problems noted. Our current technician labor rate is \$95.00 per hour for contracted customers (\$105.00 per hour for non-contracted customers).**

WINTERIZATION: We do not need access to the controller so **we DO NOT call to set up an appointment.** We watch the weather closely and when it becomes necessary (mid October through Thanksgiving) we visit your residence, shut down your system, remove your backflow preventer and leave it at your residence to be stored and/or take steps to protect the pump from freezing if applicable. If you choose to postpone your Winterization, Rainy Days will not be liable for any freeze damage that may occur to the backflow device. We ask that you store the backflow preventer in an area where it will not be subjected to freezing temperatures and unplug your controller from the outlet during the cold months.

BACKFLOW PREVENTION DEVICE TESTING: **TOWN OF CARY WATER CUSTOMERS ONLY.** Cary automatically provides this service. If you would prefer that we perform this service, you **MUST OPT OUT OF CARY'S PROGRAM** prior to their required notification date. SEE THE CROSS CONNECTION INFO ON THEIR WEBSITE OR CALL (919) 469-4090 for more information and/or to opt out of their automatic testing program. As part of your service contract, we can perform the backflow certification at the time of your spring start-up for a minimal fee of \$50.00. This fee is possible because the inspection can be done at the same visit, eliminating another trip. Rainy Days will forward a copy of the certification to the municipality.

NOTE: If we arrive onsite to find that contracted work has been performed by others, you will be billed a \$50.00 trip charge. If we arrive at a scheduled appointment time and no one is home or access has not been left to service the system, you will be billed a \$50.00 trip charge.

TERMS OF SERVICE

- The contract will be auto-renewing and ongoing unless cancelled by the customer or RDI in writing.
- Invoices are Due and Payable Upon Receipt
- **We offer a discount of 5% on the total annual cost of Service Contract for customers who choose to pay annually in lieu of paying when services are performed. This discount is also applicable towards backflow preventer certification. In order to take advantage of the prepayment discount, payments must be received by your spring startup visit. Mail in check with contract or call our office to pay with credit card.**
- Systems that were not installed by Rainy Days will be required to meet basic operational standards before acceptance of a Service Contract by Rainy Days.
- A minimum contract period of one year is required in order to establish a service contract with our company.
- Should you have a problem with a repair we have made to your irrigation system **we must be notified within 7 days of the repair.** When we leave a site, the repair is deemed to be satisfactory. If a problem should arise afterwards, it is the homeowner's responsibility to monitor their system and report any problems to us within the 7-day time period.
- We accept the following forms of payment: Personal/Business Check, Visa, MasterCard, Discover
- Interest on unpaid balances will accrue at a rate of 18% per annum after 30 days
- After 90 days delinquency, a case will be filed in Small Claims Court at which time we seek reimbursement of finance charges and court costs in addition to the principal balance.

Please complete the information below and return this contract to Rainy Days, 115 Sigma Drive, Garner, NC 27529.

Customer Name _____

Address _____

Subdivision _____

Telephone # _____

Email address _____

Customer Signature _____

Date _____

Plan Chosen:

(circle one)

Bronze
Silver
Gold
Platinum

of Zones: _____

(If unknown, this can be established during our first visit)

Please note here if system runs off private well, cistern, or pond/lake:

CARY WATER CUSTOMERS ONLY: I request Rainy Days to perform the backflow certification. I understand that I will be billed an additional \$50 for this service and that if I am a Cary/Morrisville water customer, I must opt out of their automatic program. _____ Please Initial

Rainy Days Use Only: Received: _____ Entered by _____